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East Sussex  
BN7 2XW

Tel: 0300 123 0999  
Email: [foi@secamb.nhs.uk](mailto:foi@secamb.nhs.uk)

8<sup>th</sup> July 2015

Email:

Dear

I am writing in response to your request for further information in relation to your request under the Freedom of Information Act 2000 (FOIA) reference FOI/15/06/13.

You have requested more detail on physical assaults on our staff in the last three financial years including date (month, year), description and injuries.

Our Trust views assaults against its staff very seriously. Our Local Security Management Specialists actively promote awareness of our zero-tolerance stance with regard to assaults on staff and encourage staff to report incidents.

The Trust also ensures that our operational staff are provided with conflict resolution training to minimise the risks of assaults.

Please see the attached spreadsheet which shows the date of the assault, the area in which it occurred, the ambulance station where the member of staff was based, the grade of harm and the injury sustained. The blank spaces indicate where the details were not reported to us. Unfortunately we are unable to provide a description of each incident as requested on the grounds of the exemption contained within s.12 of the FOIA. To retrieve the requested information would necessitate looking at each individual incident, re writing a brief description and redacting personally identifiable information if necessary. This would exceed the appropriate limit of 18 hours as set down in the guidance on the application of the Freedom of Information and Data Protection (Appropriate Limit and Fees).

I hope you find this information helpful.

If, for whatever reason you are unhappy with our response, you are entitled to pursue any dissatisfaction through South East Coast Ambulance NHS Foundation Trust's (SECAMB) Internal Review Procedure at:

South East Coast Ambulance Service NHS Foundation Trust  
40-42 Friars Walk  
Lewes  
East Sussex  
BN7 2XW  
Email: [complaints@secamb.nhs.uk](mailto:complaints@secamb.nhs.uk)

Should you remain unhappy with the outcome of any such internal review, you may request a decision from the Information Commissioner at:

The Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF

If I can be of further assistance to you, please do not hesitate to contact me, quoting the above reference number.

Yours sincerely

Freedom of Information Coordinator  
South East Coast Ambulance Service NHS Foundation Trust